

April 2026 Newsletter

Cathy Gill's Report

Most of us are now good for another 5 years with a renewed NDIS Workers Check. ✓
Most staff have completed both modules of the online complex cares. Thank you ✓

The new Long Service Leave arrangements commenced in July 2025 and the new portal is now up and operational. All employees currently working in the community services sector will be enrolled in the scheme.

Lynn is working on getting our employees registered and on the portal.

Once we get information on how employees access the portal we will advise all staff.

Staff will be able to view/manage Long Service Leave accrued from July 1 2025 onwards.

Long service leave accrued before July 1 2025 is still managed by Westlakes.

Peninsula (formerly Employsure) are updating our staff handbooks.

Staff are asked to be aware of the changes and sign an acknowledgement form.

Staff meetings

Thursday 23 April 2026: was cancelled

Next meeting TBA. will be held early May & include Dysphagia training

Committee meeting held Wednesday 22 April 2026.

Next meeting 24 June 2026



We welcome Christina Tennent to the Westlakes Team. "Chrissie" as she prefers to be called is currently doing Buddy shifts at First Street.

I will be on leave from Thursday 22 May 2026 returning Monday 22 June 2026.

Lichelle Connelly will also be on leave and our leave will overlap by 2 weeks.

6 June 2026 – 22 June 2026

During this 2 week period I have organized support from staff members.

Tanya Perkins will be available for any concerns with residents medical conditions and also available for daily house management concerns/issues.

Leanne Peterson will be assisting with on call duty and house issues/concerns.

Jo Cullen will be available to Lynn for any concerns/issues with admin and payroll duties.

Jo will also be available to assist where she can in managing the service and to assist staff members Tanya Perkins & Leanne Peterson with day to day medical concerns/issues.

Spotlight on Jed,

Hi I'm Jed, I started working with the team at Westlakes in March.

I am 26 and have been nursing since I was 19.

I have a black cat named Sabbath

I travelled to Bali for the first time in 2025 & can't wait to go back.



I often travel to Tamworth throughout the year to visit my nan.



Welcome to the team Jed, you have certainly transitioned with ease. We are looking forward to working with you long into the future.

Thank you Jed for sharing your story. Here is a \$25.00 gift voucher to say thanks.



Raeline loves her outings each week to purchase a magazine, especially when they come with freebies...new gloves



Remember our significant women on May 10th "Mothers Day"

Robyn was given a Sunflower to brighten her week!



WISHES FOR APRIL

TO

LEANNE & LAURA

&

NANCY CHAPPELL

HOPING YOU ALL HAD A FUR-BULOUS DAY!



Wishing Deb and Jenny a lovely break on their Long Service Leave.

Best wishes to David hoping you are back with us soon.



**Congratulations to Kabin & Anju
on the safe arrival of their adorable baby girl**

Aava

born on Tuesday 21st April 2026

**All are doing well and settled into their
new life at home**



Important contacts

Westlakes Access & Support Inc Ph: 49 587 442 a/h Ph: 0409 587 442

National Disability Insurance Agency Ph: 1800 800 110

NDIS Quality & Safeguards Commission Ph: 1800 035 544

Disability Advocacy Service -Hunter Ph: 49 27 0111 / 1300 365 085

Hunter Region Tenants Advice & Advocacy Service (HTAAS)

**Free phone advice, information, advocacy, and (where appropriate) representation
at the NSW Civil and Administrative Tribunal (NCAT).**

Access is via the telephone advice line on 4969 7666 or freecall 1800 654 504.

Registrar of Community Housing Ph:1800 330 940